



PRIVACY STATEMENT OF OERLEMANS PACKAGING GROUP

General:

Oerlemans Packaging BV, Kleibergsestraat 4, 4265 GB at Genderen, and its affiliated companies Oerlemans Plastics BV in Genderen, Plasthill BV in Hillegom, Fardem Packaging BV in Edam, Oosterwoldense Plastic Industrie BV in Oosterwolde, Perfon BV in Goor, Flexpak Transparant Verpakkingsindustrie BV in Geldermalsen and Opack Holding BV in Erp are responsible for processing personal data as set out in this Privacy Statement.

Contact data:

Tel: (0416) 358100 Email: info@oerlemanspackaging.nl, Website: www.oerlemanspackaging.nl
Ms Carin van Herwijnen, Data Protection Officer of Oerlemans Packaging Group. She can be contacted at info@oerlemanspackaging.nl

Personal data we process

Oerlemans Packaging Group processes your personal data because you make use of our services and/or because you provide your data to us.

Below is a list of the personal data we process:

- First and last name;
- Position (where provided by you);
- Sex;
- Address details;
- Telephone number;
- Email address;
- IP address (via programs linked to the website);
- Other personal data you actively provide, for example by creating a profile on this website, in correspondence and by telephone;
- Location data (via programs linked to the website);
- Data about your activities on this website (via programs linked to the website);
- Data about your surfing behaviour across different websites (via programs linked to the website).

For more information on the data we collect about you, please refer to our Cookie Statement further down in this document;

- Internet browser and device type (via programs linked to the website);
- Bank account number (where provided by you);
- Oerlemans Packaging Group analyses your behaviour on the website in order to improve the website and tailor the products and services offered to your preferences (via programs linked to the website). For more information on the data we collect about you, please refer to our Cookie Statement further down in this document.

Oerlemans Packaging Group does not process any special or sensitive personal data. Our website/service does not intend to collect data about website visitors younger than 16.



Use of your data

Oerlemans Packaging Group processes your personal data for the following purposes:

- Sending our newsletter and/or magazine etc. to customers and third parties
- Being able to contact you by telephone, email or otherwise where such is necessary in order to perform our services;
- Informing you about any changes to our services and products;
- Delivering goods and services to you;
- Sending your invoices and dealing with your payment;
- Inviting you to meetings, symposiums and events, exhibitions and seminars, etc.

Legal grounds for processing your data

- a) *Data processing is necessary for the implementation of the agreement between you and Oerlemans Packaging Group*

A large part of the personal data about you that we process is processed because this is necessary for the implementation of your agreement with Oerlemans Packaging Group. This personal data is necessary, for example, in order to be able to supply the products you have ordered.

- b) *Data processing is necessary for the fulfilment of a legal obligation of Oerlemans Packaging Group*

Oerlemans Packaging Group has to comply with a number of laws. Under these regulations we are obliged to process specific personal data about you. For the same reason, we may have to pass on your data to third parties. This may be the case, for example, because we have to pay our tax liability.

- c) *Data processing is necessary for representing the legitimate interests of Oerlemans Packaging Group*

We would like to offer you the best possible service. To be able to do so, we process your personal data. This applies to, for example, sending the newsletter, visiting our website and promoting our social media channels. We will always consider your privacy interest, and your data will be stored anonymised whenever possible.

- d) *You have given express consent for data processing*

In all other respects, we will only use your data with your express consent.

Automated decision-making

Oerlemans Packaging Group does not make any decisions on the basis of automatically processed data about matters that can have (considerable) consequences for individuals.

For how long is your data stored?

Oerlemans Packaging Group does not store your data any longer than is strictly necessary to achieve the purposes for which your data has been gathered. This means that we store the data for the duration of your relationship with Oerlemans Packaging Group. The financial and administrative data is stored for the legally required period.

Joint database

Oerlemans Packaging Group processes your personal data in a joint database it shares with the other companies affiliated to the Group. A rule has been drawn up for this purpose, in which the responsibilities and obligations with regard to security and confidentiality, among other things, are described.



oerlemans packaging^{BV}

PACKAGING AND HORTICULTURAL FILMS

Sharing personal data with third parties

Oerlemans Packaging Group will share your personal data with third parties if this is necessary for the implementation of the agreement and in order to comply with any legal obligation. These third parties include:

- Public authorities, if such is required under a statutory provision;
- Payment partners, this is required to facilitate invoicing;
- Delivery partners, this is required to be able to deliver the products you have ordered;
- IT supplier, to ensure our services are provided as securely as possible;
- Other processors we engage to give us assistance;
- Other third parties, after you have given written permission to do so.

We conclude a processing agreement with organisations that process your data on our behalf to ensure the same level of security and confidentiality of your data. Oerlemans Packaging Group remains responsible for these processing activities. Oerlemans Packaging Group does not pass on your data to recipients in countries outside the European Economic Area.

Cookies and similar technologies we use

Oerlemans Packaging Group only uses technical and functional cookies and analytical cookies that do not breach your privacy. The cookies we use are necessary for the technical functioning of the website and to improve its ease of use. They ensure that the website works properly and they remember information such as your preferences. They also help us optimise our website. You can deactivate cookies by setting your internet browser in such a way that it no longer saves cookies. You can also delete all information that has been previously stored via your browser's settings. For more information on the data we collect about you, please refer to our Cookie Statement further down in this document.

Security

We do all we can to protect your personal data. We have taken appropriate technical and organisational measures to protect your personal data against illegal use. For example, we use a firewall. Data is stored on secure servers. Our staff are obliged to respect the confidentiality of your data. We also impose this obligation on third parties engaged by us.

Websites and social media, etc. of third parties

Our website has links to third parties. Oerlemans Packaging Group is not responsible for these third parties and for the way in which they handle your personal data. We recommend that you read the privacy statement of these third parties.

Photos and videos, etc.

It is possible that images and/or sound recordings are produced at symposiums, events, meetings, etc. organised by Oerlemans Packaging Group. These recordings can be published by us on websites, social media, newsletters, magazines, etc.

Accessing, amending or erasing data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your permission for data processing or to object to the processing of your personal data by Oerlemans Packaging Group and you have the right to data portability. This means you can ask us to forward the personal data we have about you to you or to another organisation, as specified by you, in a computer file. You can send a request for access to or the correction, removal or transfer of your personal data or notify us of your withdrawal of permission or objection to the processing of your personal data to info@oerlemanspackaging.nl. To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy your passport photograph, the MRZ (Machine Readable Zone, the strip with numbers at the bottom of your passport), your passport number and your Citizen Service Number (BSN in Dutch passports) must be blacked out. This is to protect your privacy. We will respond to your request as soon as possible, but no later than within four weeks.



Oerlemans Packaging Group would also like to make you aware that you can submit a complaint to the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

Oerlemans Packaging Group reserves the right to amend this Privacy Statement. Any amendments will be published on the website.

COOKIE STATEMENT OF OERLEMANS PACKAGING GROUP

The websites of Oerlemans Packaging and its affiliated companies, Oerlemans Plastics BV in Genderen, Plasthill BV in Hillegom, Fardem Packaging BV in Edam, Oosterwoldense Plastic Industrie BV in Oosterwolde, Perfon BV in Goor, Flexpak Transparant Verpakkingsindustrie BV in Geldermalsen and Opack Holding BV in Erp make use of cookies. A cookie is a small text file we send to your browser, so that we can automatically recognise your browser when you next visit our website. Cookies can collect data that are linked to the use of the website, such as the pages visited and the duration of a user session. When you use the website, the cookie sends this information back to Oerlemans Packaging Group.

In this policy we explain how we use cookies and which options you have. Unless otherwise specified in this Cookie Statement, the Privacy Statement of Oerlemans Packaging Group also applies to how we process the data collected via cookies.

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TYPES OF COOKIES

Cookies help us offer, protect and improve our services, for example by personalising content, specifically adjusting and measuring the statistics of advertisements and offering a safer experience. Please note that if you do not accept all cookies, you may not be able to make full use of all the functions on this website.

We use the following cookies:

a) Necessary cookies

These are anonymous cookies that enable users to view the website and use the functions on the website. The information collected by these cookies is not used for marketing purposes. If the use of this type of cookie is not permitted, several parts of this website will be disabled. The cookies will not remember which other websites you have visited either.

b) Performance-enhancing cookies

These are anonymous cookies which Oerlemans Packaging Group can use to improve its website. These cookies collect information about the way in which visitors use the website, such as information about the most visited pages or the number of shown error messages. An example of this type of cookies is Google Analytics. Google uses aggregate statistical information to give us insight into how users use websites. Google may only pass on that information to third parties if it is required to do so by law, or if those third parties process the information on behalf of Google. You can find more information about Google Analytics [here](#).



c) Functional cookies

These are cookies by means of which Oerlemans Packaging Group can remember the choices and preferences of visitors. This means we do not constantly have to ask you about them, and Oerlemans Packaging Group can show more relevant information to individual visitors on the basis of this information. As a consequence of a refusal to use this type of cookie, Oerlemans Packaging Group will not be able to provide the same level of support to users. The information collected by these cookies is anonymous and does not enable us to follow your surfing behaviour on other websites.

d) Social media buttons

Our website has buttons that provide a link to our social media channels, in particular Facebook, LinkedIn and Twitter. These buttons function by means of bits of code originating from LinkedIn and Twitter. By means of these codes cookies are placed. Oerlemans Packaging Group does not have any influence on this. You can read in the privacy statements of these social media channels what they do with your personal and other data they process via these cookies.

DELETING COOKIES

When you visit the website, you agree to Oerlemans Packaging Group placing cookies on your device. If you do not want Oerlemans Packaging Group to place cookies on your device, you can decline the use of cookies via your browser's settings or options. Once you have done this, you may not be able to use some parts of the website or use them correctly.

If you do not wish to receive any cookies at all, you can adjust the settings of your internet browser to block the placement of cookies completely. The Consumers' Association has made available [a step-by-step guide online](#). You can also find more information about switching cookies on and off and removing them in the instructions and via the Help function of your browser.

Some tracking cookies are placed by third parties that show adverts to you via our website and other websites. You can delete these cookies centrally via [Your Online Choices](#), so that they are not placed back again via the website of a third party.

However, it is possible that some features and services on our and other websites do not function correctly when cookies have been switched off in your browser.

ACCESS TO AND CORRECTION OF DATA

You can request access to the data about you processed by Oerlemans Packaging Group, and have them corrected, removed or transferred by sending a request to info@oerlemanspackaging.nl. When you wish access to personal data linked to a cookie, you also have to send a copy of the cookie in question. You can find this in your browser's settings. To check your identity, Oerlemans Packaging Group may ask you to send a copy of your proof of identity in which your Citizen Service Number (BSN in Dutch documents) and passport photograph have been made invisible. Please note: your BSN occurs in several places on your proof of identity. Following this access request, you can request Oerlemans Packaging Group to correct or delete your personal data. Are you of the opinion that we do not handle your personal data carefully? If so, you can contact us using the contact data mentioned above. You also have the right to submit a complaint to the Dutch Data Protection Authority.